



COUNTY OF LOUISA

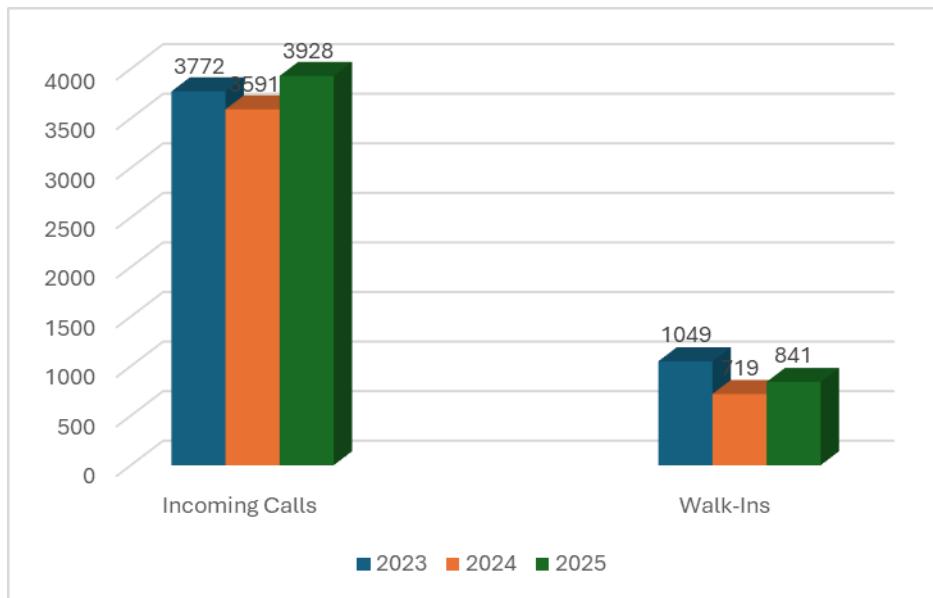
MONTHLY DEPARTMENT REPORT

Department: Human Services

Period: July 2025

INDICATORS AND STATISTICS

CUSTOMER SERVICE:

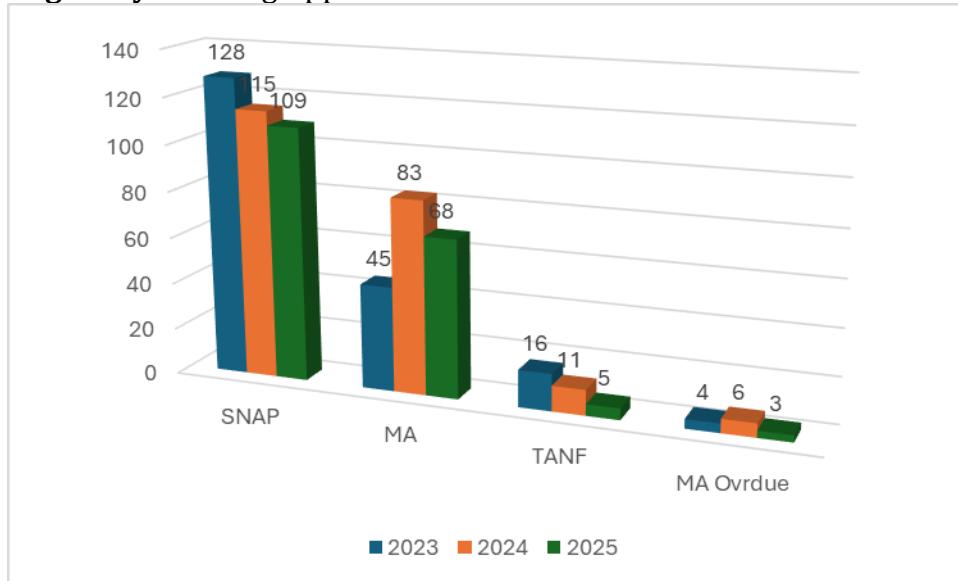


The local agency is still receiving a high volume of calls with questions about their benefits cases or seeking information about other resources in and outside of Louisa County. Foot traffic was higher than that experienced in the prior year, but far less than that of 2023 when businesses were more accessible following the end of the pandemic. The energy assistance program for Cooling continued in the month of July. The highest number of visitors to the agency occurred on Mondays (187), Tuesdays (202), Wednesdays (210), Thursdays (139), with an average of just over 38 visitors on each of those days. On Fridays, (103) were seen with an average of just over 34 visitors on those days. There was one observed holiday in the month of July 4th which occurred on a Friday.

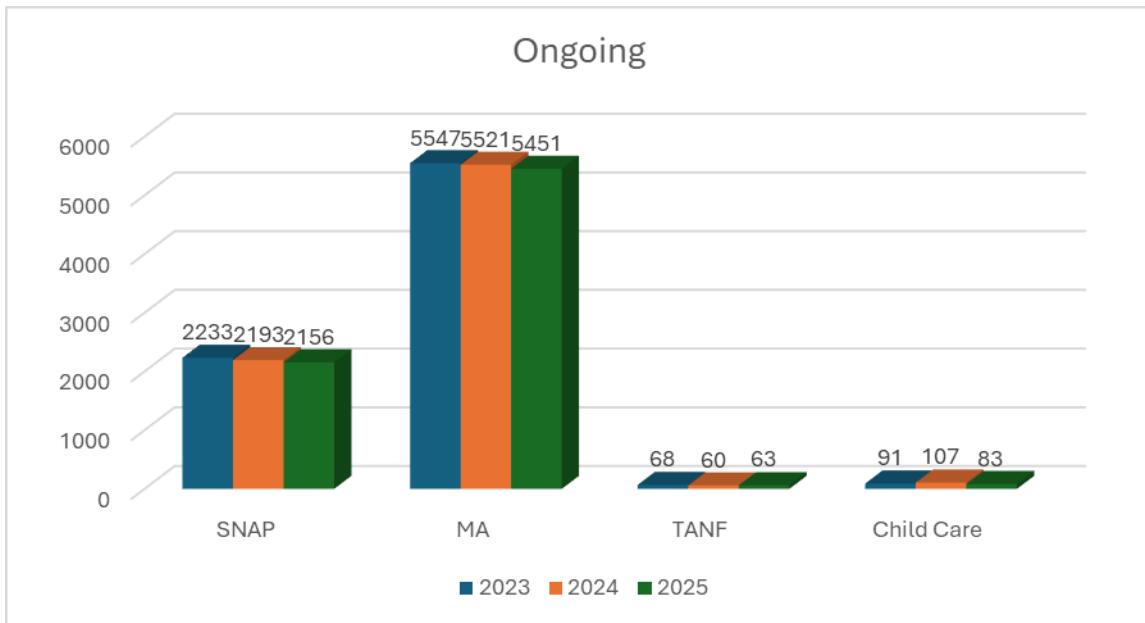
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Eligibility: Pending Applications

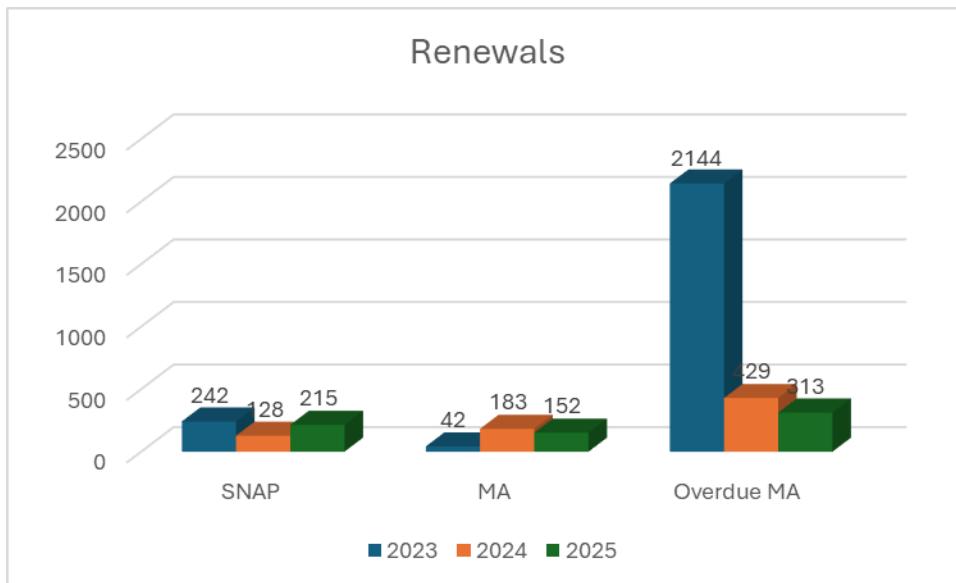


Ongoing



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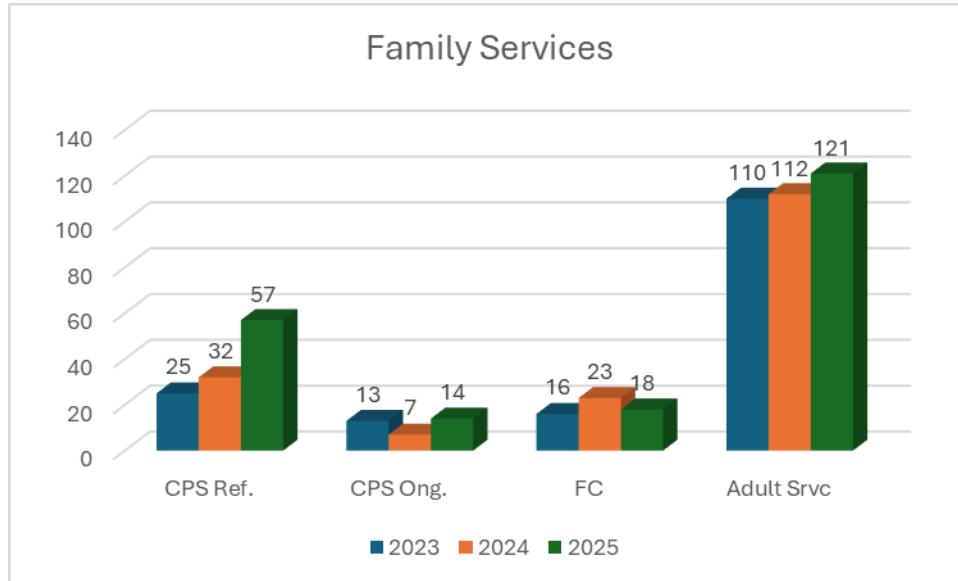


The most significant item to report regarding benefit programs is the tremendous reduction in overdue renewals since 2023. Unfortunately, the number of overdue renewals is still presenting over 300 cases 3 years later. This number impacts timeliness percentages as some of these cases are years old. Benefits staff with assistance from the State and other LDSSs are actively working to get these cases identified and processed. Some of these cases find their way back into the caseload as new applications or appeals that workers must prepare.

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Services Unit:



FOSTER CARE SUMMARY:

Three new youth came into foster care this month! Two children were placed separately with relatives. Two FF youth were discharged this month due to aging out. We are in the process of finalizing two adoptions.

As of July 2025, there are 18 youths in foster care. Five (5) youth have been in care for less than 12 months, seven (7) youth have been in care for more than 12 months, but less than 24 months and two (2) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Four (4) of these youth reside in **relative foster homes**, three (3) youth are in **congregate care**, two (2) youth are in **pre-adoptive placements**, four (4) youth in a **non-relative foster home placement** and four (4) youth are in the **Fostering Futures program**. One (1) youth is in **Detention/DJJ**, and one (1) youth is **hospitalized**.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

We have two new local foster families approved and ready for placement!

Recruitment is on hold as the unit manager is working on training relatives for new placements. Currently four relative families are being approved for training. We will resume traditional family recruitment in November/December. We are also getting an influx of ICPC supervision cases that we are training and will be responsible for case management and supervision once the placement is approved as a foster home.



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CPS Summary:

For the month of July:

CPS Intake Referrals for June: 57

Below are the number and reason for July screen outs:

Does not meet definition – 27.

Alleged Abuser not a caretaker – 2

Alleged Abuser not a caretaker (sexual abuse) – 1

Duplicate Referral – 3

Inadequate Information – 3

Alleged victim over 18 years old – 1

Total – 37

Adult Services Summary:

In the month of July:

- # of APS Reports: 39
- # of AS cases: 10
- # of Guardianship Cases: 72
- Total # of APS/AS/Guardianship Cases: 121

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 1

Neglect – 3

Mental Abuse – 1

Perpetrator a Relative – 3

Financial Exploitation – 2

Total of clients who Needs Protective Services – Accepts – 1

Total of clients who Needs Protective Services – Refuses – 3

Total of clients who Needs Protective Services – No longer exists – 3

Total Invalid APS Investigations – 2

Total Unfounded Investigations – 7

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently seven (7) In-Home cases, seven (7) Family Support cases. Seven (7) cases are court ordered for services. Five (5) cases were opened. There were three (3) court appearances. Twenty-three home visits were made, two (2) outside of Louisa County. Forty-two (42) clients receive services in these categories.

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PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate Governor Youngkin's executive order released August 20, 2025.